

Community Based Services Provider Meeting Presentation Summary



Facilitator: Recorder: Please use the PAR form to request a copy of the recorded meeting.	Rick Van Wagoner Provider Liaison, Contracts and Provider Network Management Susan Wood, Administrative Assistant	Date: September 14, 2021 Time: 11:00 am-12:30pm Location: Microsoft Teams Next Meeting: November 9, 2021
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Agenda

- Welcome
- Provider Kudos
- Community Health and Wellness Updates
- Annual Influenza Vaccination - Update
- Rick's Review
- CPNM Updates
- Q&A
- 30 Second PSA

Welcome

Rick Van Wagoner
Provider Liaison,
Contracts and Provider
Network Management

Provider Kudos



September 14, 2021

Congratulate, support, and show appreciation for our Providers and their Staff!!

No Kudos received.

Reminder: Kudo's are submitted using the Provide Request Form

Provider Kudos – Congratulate, support, or show appreciation for our Providers and/or their Staff!!

If you would like to publicly recognize someone with some kudos at the upcoming Clinical Services Provider Group meeting, please send to the Contracts Department Email at contracts@lifewayscmh.org. or use the Provider Request Form [here](#).

- Name of person you are recognizing
- Organization of the person you are recognizing
- A small summary about what you are recognizing them for
- Your name and organization

Community Health and Wellness Updates

Jennifer Bammer,
Supervisor, Community
Health and Wellness,
LifeWays

- Jessica presented with a power point introducing Wellness Programs.
WHAM (Whole Health Action Management) is done in person until further notice. This program helps consumers create healthy goals.
Wellness Wednesday focuses on nutrition and exercise for healthy living.
Stress Less will be opening soon, offering a weekly walk-in class of various activities.
Tobacco and You is a program focused on quitting and/or reducing smoking habits.
InSHAPE is an individualized program which is designed specifically for the individual and is held at the YMCA. This includes a free membership at the Y.
Partnerships with MSU Extensions – Cooking for One, Dining with Diabetes, Eat Healthy, Be Active, and other pop-up classes such as chair yoga, music therapy, or pet therapy.
✚ Referrals to these programs do not require medical necessity or authorizations. Referrals are entered in LEO.
Community Health Workers (CHW) assist individuals with linking them to transportation, access to food, and housing, as well as many other resources. The referral for this program is initiated in LEO.
(See power point attachment in website)

Annual Influenza Vaccination - Update

Courtney Sullivan
Supervisor, Medical
Services, LifeWays

- Influenza vaccinations will be scheduled, and consents should be sent to Genoa. All homes should be scheduled by the end of September with the goal is for all homes to be vaccinated during the month of October. Please email Courtney Sullivan, courtney.sullivan@lifewayscmh.org to schedule and provide her with the point person of whom she will need to contact regarding coordination of influenza vaccination scheduling. Declinations can be written on the consent form and scanned into LEO.
- Hannah Annabel is no longer at LifeWays and all COVID-19 emails should go to Courtney and Dee Woodard, dee.woodard@lifewayscmh.org. COVID numbers are on the rise, and many are school age children. Monitoring and reporting will continue for both COVID-19 and Influenza. Genoa has both COVID-19 vaccinations, the Moderna and Pfizer, and influenza vaccinations in stock. Both vaccinations can be given on the same day.
No specific guidance has been issued regarding the Johnson and Johnson COVID-19 vaccination.

<p style="text-align: center;">Rick's Review</p>	<p>Rick Van Wagoner Provider Liaison, Contracts and Provider Network Management</p>
<ul style="list-style-type: none"> • Walk-a-Mile is scheduled for September 29. Beacon, LifeSpan, Davis Better Care, Renaissance, Christ Centered and J-Town have responded to the email Rick sent asking for participants. Rick needs a confirmation of the number of participants sent to him this week. • Submission of Claims-Generally those who submit claims on Fridays you would get paid on the following Friday. Those claims that are submitted after Friday, including Saturday and Sunday, will be placed on the following week's payout. • Company Emails – Emails that are used when communicating with LifeWays should be a company email. Personal emails are not secure. • Safety Care Training- Sign up is through RELIAS. Training is a two-day event, Thursdays, and Fridays, and is held in the Pine Room at LifeWays. Masks will be worn during the training. Trainees are asked to be healthy when attending. • Trainer of Trainer training- Ins in RELIAS for in-services in the homes. Quality Improvement (QI) wants to be able to confirm that staff complete a Train the Trainer training through RELIAS. If you have any questions please contact Rick Van Wagoner, rick.vanwagoner@lifewayscmh.org. • Genoa Quick Mars-This is a reminder that providers need to be signed up for Quick Mars with Genoa. • Year end 20-21 claims submission deadline- Any claims processing/submission, reconciliation claims processes, and/or reasons why you cannot meet the deadline need to be sent to contracts@lifewayscmh.org by the deadline of October 30, 2021. • Rhonda Perrault from Genoa advised that they assist with Quick Mars and provide online training. Please contact Rhonda at rperreault@genoahealthcare.com. • Conner Gibbons shared information that the training we recorded regarding FY22 Code Changes Training on 8-31-21 is in the works to be made for release. Notification will be sent regarding when/where to access the link as soon as it is ready. 	
<p style="text-align: center;">CPNM Updates</p>	<p>Michael Cupp, Director, Contracts and Provider Network Management</p>
<ul style="list-style-type: none"> • Contact information for Incident Reports: Please contact Misty Sines in QI with questions related to incident reports. misty.sines@lifewayscmh.org. Incident reports must be entered into LEO via a scan. Faxing is not allowed due to PHI. 	
<p style="text-align: center;">Q and A</p>	<p>Michael Cupp, Director, Contracts and Provider Network Management</p>
<ul style="list-style-type: none"> • Mandate regarding vaccinations: LifeWays is a federal sub-contractor. The mandate will affect LifeWays. • We are still waiting on information regarding the direct support pass through. Rates will adjust to accommodate for \$2.25. 	
<p style="text-align: center;">30 Second PSA</p>	<p>Michael Cupp, Director, Contracts and Provider Network Management</p>
<ul style="list-style-type: none"> • There is no October provider meeting. November 9 will be the next meeting. 	

Attendance

Angel	Bail	Renaissance
Kim	Cole	Integro
Beth	Cooley	Renaissance
Melody	Dixon	Renaissance
Melissa	Frash	Community Alliance
Brenna	Goodlock	Renaissance
Patricia	Grant	Hope Network SE
Pam	Griffith	Twin Maples
Sara	Johnson	Renaissance
Stephanie	Justice	LifeWays
Shelly	Keinath	Beacon
Teri	Miskowski	Rice Manor
Lisa	Monk	Tenacious Living
Emily	Morrison	Integro
Joseph	Morrison	Renaissance
Rhonda	Perrault	Genoa
Amanda	Plumb	Hope Network
Kim	Rawlings	Beacon
Tiffany	Smith	Renaissance II
Courtney	Sullivan	LifeWays
Tony	Thomas	Christ Centered Homes
Rick	Van Wagoner	LifeWays
Connie	Wilson	Christ Centered Homes
Susan	Wood	LifeWays
Kristen	Wright	LifeSpan