

## WELCOME

**As a Recipient of behavioral health services through the LifeWays Provider Network, you have many rights which are granted to you by the Michigan Mental Health Code. In addition to responsibilities identified through the Person-Centered Planning process and your Individual Plan of Service, please review these responsibilities to ensure everyone's comfort and safety.**

### **WE REQUEST THAT YOU:**

- Be respectful and courteous of others,
- Be free of illegal drugs and any medications not prescribed to you,
- Be free of weapons or dangerous objects,
- Behave in a manner that does not harm you, others, or property,
- Behave in a manner that is not offensive to others,
- Be responsible for your personal property (we are not responsible for lost or stolen property),
- Smoke in designated areas only,
- Apply for all benefits or insurances for which you qualify,
- Notify us if you are not satisfied with the services you are receiving,
- Actively participate in achieving the goals and objectives in your person-centered plan, and
- Discuss with your primary clinician if you disagree with your recommended/approved services. If that does not work for you, you have the right to file a Grievance with Customer Services.

**Services may be limited, restricted, or discontinued if you choose not to abide by the above responsibilities.**

### **YOUR RECIPIENT RIGHTS STAFF ARE LOCATED AT:**

1200 N. West Ave.  
Jackson, MI 49202

### **YOUR RECIPIENT RIGHTS STAFF PHONE NUMBERS:**

Ashlee Griffes, RR Officer: (517) 796-4516  
LaShanda Walker, RR Specialist: (517) 796-4527  
Rachel Henry, RR Specialist: (517) 780-3325  
Jessica Kyser, RR Specialist: (517) 789-1231  
Audra Hornbeck, RR Coordinator: (517) 789-1237

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