

## BILL OF RIGHTS

- You have the right to receive information about your rights and to file a complaint if you feel your rights have been violated.
- You have certain treatment rights including the right to appropriate treatment, the right to participate in the development of your individual plan of service, the right to ask questions about your treatment and costs to you, and the right to request changes in your treatment, if necessary.
- You have the right to information about and how to use the Treatment Dispute and Grievance and Appeals processes if you disagree with your recommended treatment.
- You have the right to consent to or refuse treatment under certain circumstances.
- You have the right to be treated with dignity and respect.
- You have the right not to be abused or neglected. Reports of suspected abuse or neglect will be investigated.
- You have the right to manage your own affairs unless a court has determined that you are not legally competent to do so.
- You have the right not to be discriminated against.
- You have the right to confidentiality and reasonable access to information in your case record.
- You are entitled to all other constitutional and civil rights afforded all citizens.
- If you have questions about your rights, you should contact your Recipient Rights (RR) Office.
- If you are receiving residential services, you also have the rights listed in the RESIDENTIAL BILL OF RIGHTS.

### **YOUR RECIPIENT RIGHTS STAFF ARE LOCATED AT:**

1200 N. West Ave.  
Jackson, MI 49202

### **YOUR RECIPIENT RIGHTS STAFF PHONE NUMBERS:**

Ashlee Griffes, RR Officer: (517) 796-4516  
LaShanda Walker, RR Specialist: (517) 796-4527  
Rachel Henry, RR Specialist: (517) 780-3325  
Jessica Kyser, RR Specialist: (517) 789-1231  
Audra Hornbeck, RR Coordinator: (517) 789-1237

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